



**Date:** October 23, 2020

**Bulletin:** Remedial Program Providers

**From:** Business Licensing and Driver Instructional Services Division

**RE:** Remedial Programs Testing

This memo is to provide guidance for remedial program final testing in a virtual classroom setting. The Code of Maryland Regulations (COMAR) requires that all remedial program testing take place in a classroom setting approved by the MDOT MVA. We are approving the virtual classroom setting for remedial programs testing in accordance with the following requirements:

- Testing in a "virtual classroom" setting must be conducted by an MDOT MVA-approved instructor.
- Students must have the ability to interact with the instructor in real time.
- Instructors must have the ability to identify and monitor students testing through continuous visual contact. Student computers must have video capability to allow the instructor to visually monitor the student's activity.
- Students must be provided a secure method for completing all tests.
- Providers must have the ability to confirm the identity of the person testing and completion of the training program prior to administering the test.
- Recorded quiz and test answers must be stored for each student.
- Tests must be administered electronically in a method that will permit the student to read and respond to test questions onscreen. Students should not have the ability to print the test questions or answers.
- All other regulatory requirements must continue to be met.

Failure to adhere to any of the above requirements may result in the immediate withdrawal of approval for virtual classroom testing and/or other administrative sanctions.

If you have any questions, please email mvabldisd@mdot.maryland.gov